

Are You Renting an Apartment or House? Is Your Living Space Unsafe? Does Your Rental Need Repairs?

Document and Communicate

- a. Document repairs needed in rental unit.
- b. Take and keep photos of needed repairs.
- c. Communicate with the Landlord.
- d. Document communication with the Landlord.
- e. Call 311 to request a Housing Inspection.
- f. Retain copies of all documentation and photos.

Ways to communicate with your Landlord

Send a certified letter (keep a copy for your records).

Send a regular letter (keep a copy for your records).

Call an inspector (dial 311) who visits the home and sends the landlord a list of the problems.
This is called a “violation notice”.

Tell the landlord over the phone (keep notes of conversation including the date).

Ask the landlord to visit the home to see the problems or tell him/her when the rent is picked up.

Be sure to have a written record of HOW and WHEN you make the landlord aware of the problems.

Contacts for further information:

Public Justice Center at 410-625-9409

Housing Inspector at 311

Fair Housing Action Center of Maryland at 704-251-9241 or
<https://www.fairhousingmd.org/contact-us/>

Immigration Outreach Service Center at 410-323-8564, info@ioscbaltimore.org

St. Anthony of Padua/Most Precious Blood Catholic Church at 410-488-0400,
sapmpb@comcast.net